

## Resiliency, leadership and teamwork

An inside look at the value veterans bring to the workplace



**PayFlex® launched our Veterans Initiative** to help our heroes transition back into the workforce, provide tailored employment opportunities and improve access to health and well-being services. Since implementing this initiative, we've experienced the incredible value these employees bring to the workplace.

Read the following firsthand accounts from our veteran colleagues at PayFlex to better understand the veteran candidate mindset and what sets them apart. They share their personal stories about serving in the military and how these experiences helped them develop strong and unique skill sets.

### WANDA JOHNSON

Through her service in the United States Air Force Reserves and active duty, Wanda Johnson learned how to lead through her service in medical administration, assisting in different capacities throughout the course of her career.

She was stationed in Florida, Arkansas and Korea, and received the John Levitow Award as an honor graduate of leadership school. When Wanda thinks back on her service, she says that marching in uniform and wearing the uniform brought a lot of pride.

Wanda is now working at PayFlex as a claims benefits specialist.

### LAURIE BURRER

Laurie Burrer served in the United States Army National Guard before joining the United States Air Force to serve in active duty. She was the first woman to join the 151st Signal Battalion as a graphic artist in South Carolina.

When she transitioned to the Air Force, she worked for a four-star general, again as the first and only woman in her unit. She was selected to work in the B2 bomber program, requiring a high-level security clearance, demonstrating that she could meet and exceed expectations.

The biggest blessing of being in the military, she said, was that "coming from a southern town, I was exposed to so much and it was very eye-opening. No matter your race, we were all green, on one team."

Laurie now works for Aetna® as an associate product engineer in product delivery and implementation.

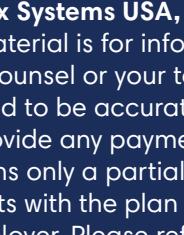
### JOAN WRIGHT

Joan Wright served as a signal communications officer in the United States Army and served in a NATO environment working with Canadian, United States and German troops. Her experience helped her build resiliency and a go-getter mentality.

"I was 21, at my first duty station, and a platoon sergeant who had served in Vietnam told me that women don't belong in tech fields. From day one, I did what my parents told me: I gave it my all. I was halfway around the world in Korea, and I asked questions."

Six months later, as the platoon sergeant was leaving, he approached Joan again, this time to say that of all the lieutenants, he would remember her as the one who came in wanting to learn, gave it her all and earned his respect. Joan says that she is proud to be a part of a long line of history, seeing the possibilities and limitations lifted for women serving in the military today.

Joan now works for CVS Health® as director of end-user support services and integrated enterprise infrastructure.



Tap into veteran talent today to help build a stronger, more resilient workforce.

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